

ST. JOSEPH'S COLLEGE FOR WOMEN (AUTONOMOUS), VISAKHAPATNAM

Details of Annual Maintenance Contract

S.No	Type of AMCs
1	Computers
2	Photocopy Machine
3	UPS
4	Transformers
5	Air Conditioners
6	Aadhar Biometrics
7	Administratrion - Ezschool Software
8	Gas Stoves for lab Maintainance

To,
St Joseph's collage
For women
VISAKHAPATNAM.

Sir. Sub: Annual Maintenance of Split AC's
and window TYPE AC's

(1) Towards complete checkup of AC's

Service of split AC's out door unit dismantling
cleaning the condenser coil Fan motor
oiling, checked electrical wiring & crusing
checked the gas leakage & top up GAS where
Required. Repliment of defective spare parts, like
capacitor, PCB, compressors, motor extra
fully testing kept working condition.

each AC's — 5800 = 00. $5800 \times 30 = 174000/-$

GST: EXTRA.

Thanking you.
Yours faithfully
For COOL CONTROL



2016-17

SRINU REFRIGERATION WORKS

46-13-35/1, Dondaparthy Main Road, Visakhapatnam - 530 016.

E-mail : lgsrinu_2006@yahoo.co.in

Ref.:

Date :

TO,
The Principal,
St Joseph's College,
Visakhapatnam.

SUB: Annual maintenance of Split A.C's & window A.C's.

Complete Servicing of Air-Conditioners cleaning the outdoor unit & indoor unit, Replacement of defective spare parts & kept in working condition and maintain the trouble free operation.

each A.C's - RS 4300 x 30 = 129000 = 00.

Note:

payment 50% Advance.

AFTER 6 months 50%.

Including VAT.

Thanking you,

Yours faithfully,

P. Ramesh.

Authorised Sales & Service Airconditioners Dealer :

 **LG**
AC'S & LED'S

 **DAIKIN**
AIR-CONDITIONERS

Authorised Distributors for :


**Inverters & Stabilizers
& Servos**



2014-15

SRINU REFRIGERATION WORKS

46-13-35/1, Dondaparthy Main Road, Visakhapatnam - 530 016.

E-mail : lgsrinu_2006@yahoo.co.in

Ref.:

Date :

To,
The principal,
St Joseph's College,
Visakhapatnam.

SUB: Annual maintenance Contract of Split A/c's & window
Air Conditioners in your labs & library's etc.

① Towards Complete checking of all air conditioners. Complete servicing of A/c's opening the outdoor unit covers, cleaning the Condenser coil, fan motor, blade, motor wiring, checked the electrical wiring kit, gas leakages & fixing the same unit. indoor unit opening the panel covers, cleaning the coil filter, blower, PCB checked testing the same unit. checked the fully function and setted the temperature at set point.

each A.C. Rate = $3800 \times 30 = 114000 = \text{Rs.}$

Three thousand eight hundred rupees.

Thanking you,
Yours faithfully,

P. Ravi

Note: payment 50% Advance
After 6 months 50%
Including V.A.T.

Authorised Sales & Service Airconditioners Dealer :



AC'S & LED'S



AIR-CONDITIONERS

Authorised Distributors for :

V-GUARD

Inverters & Stabilizers
& Servos

SUPER ENTERPRISES

GOVERNMENT ORDER SUPPLIERS

DEALS IN : L.P. Gas Stoves, Mixies, Pressure Cookers, Spares & Accessories
SPECIALISTS IN : High Pressure Gas Pipe Line Installations for Commercial Kitchens and College / School / Laboratories.
8/44/34, Old C.B.I. Office Down, Chinna Waltair, VISAKHAPATNAM - 530 003.

Ref. No. SE/st.J.C.W/LPG/AMC/102.

Date. 03/04/13.

To,
The Principal,
St. Joseph College
for women,
Visakhapatnam.

I. LPG Manifold & Pipeline along
with Accessories, Bunsen Burners,
Servicing & Overhauling at
Different Chemistry Labs in
Your college campus for the year
2013. AMC Charges.

Rupees Thirteen Thousand five hundred only

Rs 13,500.00

Rs. 13,500.00

FOR SUPER ENTERPRISES

[Signature]

PROPRIETOR

Service Entitlement Certificate



Service Agreement # :I-P-1125324375

Entitlement Holder ST Josephs College for Women "Gnanapuram Visakhapatnam" Visakhapatnam Andhra Pradesh	Purchased From LaserSystemsPvt.Ltd.-Visakhapatnam-Hyderabad Dr.No/ 47-11-6/19, 3rd floor, Eswara Palace Dwarakanagar, 1st lane Visakhapatnam
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This is to certify that the following equipment is registered for the following Entitlements :

Entitlement	Start Date	End Date
One year Extended	21-Sep-2017	20-Sep-2018
Product Description	Product	Serial#
APC Smart-UPS RC 6000VA 230V for India - No Batteries	SRC6KUX1	B21452000945

Terms & Conditions

This service agreement does not apply to equipment which has been damaged due to accident , negligence , abuse , improper installation or misapplication , or which has been altered or modified in any way

Extended Warranty does not cover batteries either internal or external , Physical damages .

Extended Warranty does not cover for non working UPS .

Status Of The Product	Type Of Support
Renewal of SIB within 15 Days after the Expiry date	Continues Support
Seamless warranty(SIB Registered within warranty)	Continues Support
SIB Registered For a Product which is not in warranty/SIB/AMC or after 15 days of expiry	The first call can be logged after 45 days of SIB registration(Start date)

Please refer to any queries regarding this certificate or service support to one of the following:

Toll Free	1800 - 4254 - 272	or call 390 222 72 (Add your city STD code if calling from your mobile)	
Help Line	1800 - 4254 - 877		
E - Support	Email Support	General Support	indiainfo@apc.com
		Feed Back	customer.feedback@apc.com
	Chat Support	Live Chat	http://www.apc.com/support/chat.cfm

Service Entitlement Certificate



Service Agreement # :1-B-6938027432

Entitlement Holder ST Josephs College for Women "Gnanapuram Visakhapatnam" Visakhapatnam Andhra Pradesh	Purchased From LaserSystemsPvtLtd -Visakhapatnam-Hyderabad Dr.No: 47-11-6/19, 3rd floor, Eswara Palace Dwarakanagar, 1st lane Visakhapatnam
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This is to certify that the following equipment is registered for the following Entitlements :

Entitlement	Start Date	End Date
One year Extended	21-Sep-2017	20-Sep-2018
Product Description	Product	Serial#
SMART-UPS ON-LINE	SRC10KUXI	B21434001576

Terms & Conditions

This service agreement does not apply to equipment which has been damaged due to accident , negligence , abuse , improper installation or misapplication , or which has been altered or modified in any way

Extended Warranty does not cover batteries either internal or external , Physical damages ,


Extended Warranty does not cover for non working UPS .

Status Of The Product	Type Of Support
Renewal of SIB within 15 Days after the Expiry date	Continues Support
Seamless warranty(SIB Registered within warranty)	Continues Support
SIB Registered For a Product which is not in warranty/SIB/AMC or after 15 days of expiry	The first call can be logged after 45 days of SIB registration(Start date)

Please refer to any queries regarding this certificate or service support to one of the following:

Toll Free	1800 - 4254 - 272	or call 390 222 72 (Add your city	
Help Line	1800 - 4254 - 877	STD code if calling from your mobile)	
E - Support	Email Support	General Support	indiainfo@apc.com
		Feed Back	customer.feedback@apc.com
	Chat Support	Live Chat	http://www.apc.com/support/chat.cfm

ANNAUL MAINTENANCE CONTRACT QUOTATION

ABBAS BUSINESS SOLUTIONS #48-8-8/1, Opp L&T Office, 15th Lane, Dwarakanagar, Visakhapatnam - 530 0016 E-Mail : support@abbassolutions.com		Dated 3/11/2017			
		Mode/Terms of Payment Cash/Cheque			
Consignee M/S. ST.JOSEPH'S COLLEGE FOR WOMEN., VISAKHAPATNAM.		Dated Dated Destination Visakhapatnam			
Buyer (if other than consignee) M/S. ST. JOSEPH'S COLLEGE FOR WOMEN., VISAKHAPATNAM.					
Description of Goods		Quantity	Rate	Per	Amount
ANNUAL MAINTENANCE OF AADHAR BASED BIOMETRIC ATTENDANCE SYSTEM (MODEL: PB-ABAS-100) S.No: AM1608012550, S.No: AM1608012551, S.No: AM1608014459, S.,No: AM1608014465 GST TAX 18%		1	2000	4	8,000.00 1,440.00
Amount Chargeable (in words) :		Nine thousand Four hundred and Forty Only.			9,440.00
Terms & Conditions: 1) Payment: 100% Against Delivery 2) Annual Service Warranty : 12 Months 3) Spares & Others: Extra Amount charges for Spares 4) Travelling charges should bear by customer after installation for service					
					for Abbas Business Solutions  Accounts Manager

SUBJECT TO VIZAG JURISDICTION

Authorized dealers for :

TVS, ESSAE, TAROAKA, ZEBRA, HIKVISION, HONEYWELL, LENOVO, ESSL, EVOLIS

-
- Software Development
-
- Web Designing & Hosting
-
- Biometric Time Attendance System & Access Controls
-
-
- Barcode Printer & Scanners
-
- Barcode Labels, Ribbons
-
- Touch POS Systems
-
- ◆ Thermal Receipt Printers ◆ Paper Shredders ◆ ID Card Printers

ANNAUL MAINTENANCE CONTRACT QUOTATION

ABBAS BUSINESS SOLUTIONS #48-8-8/1, Opp L&T Office, 1St Lane, Dwarakanagar, Visakhapatnam - 530 0016 E-Mail : support@abbassolutions.com	Dated		3/11/2017																					
	Mode/Terms of Payment		Cash/Cheque																					
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	Destination		Visakhapatnam																					
Buyer (if other than consignee) M/S. ST. JOSEPH'S COLLEGE FOR WOMEN., VISAKHAPATNAM.																								
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				for Abbas Business Solutions  Accounts Manager																				

SUBJECT TO VIZAG JURISDICTION



B. S. INDUSTRIES

Govt. 'A' Grade Licensee


TRANSFORMER MANUFACTURERS, REPAIRS, POWER & DISTRIBUTION & OIL FILTERING WORKS.

To
The
PRINCIPAL.
ST. JOSEPH' COLLEGE FOR WOMEN
VISAKHA PATNAM.

01/04/2012

1, 11000/433 V Distribution Transformer
Make. M.V.K. SL-100- 160 KVA

Transformers. Servicing & over oiling
maintenance for the Academic year

2012/2013. Gas cut's changing, L.V.S.

HV washers changing for maintenance -

10,000 = 00

 10,000 = 00

For B.S. INDUSTRIES

Proprietor



To
The
PRINCIPAL
ST JOSEPH' COLLEGE OF WOMEN
VISAKHAPATNAM.

07/02/2013.

1, 11000/433 V. Distribution Transformer
make. M.V.K. 160. KVA SLNO.
Transformer servicing & overhauling
maintenance for the Academic Year
2013/2014: L.V. Rods, oil seals
& washers changing for maintenance — 8000 = 00

8000 = 00

For B.S. INDUSTRIES

[Signature]
Proprietor

To
The
PRINCIPAL
ST JOSEPH' COLLEGE OF WOMEN
VISAKHA PATNAM.

10/03/2014

1, 11000/433 v. Distribution Transformer
make. M.V.K., 160 KVA SL. NO.
Transformer servicing for the
Academic year 2014/2015.

oil filtering & General maintenance - 12,000 = 00
/

12,000 = 00

For B.S. INDUSTRIES

[Signature]
Proprietor



To
the
PRINCIPAL.
SE JOSEPH' COLLEGE OF WOMEN
VISAKHA PATNAM.

08/04/2015

1, 11000/433 V. Distribution Transformer
make MVK. 160 KVA SL. NO.

Transformer Servicing for the
Academic year 2015/2016

Gas Cuts changing, L.V. Bushes
oil seals washers changing —

10,000 = 00
/

10,000.200

For B.S. INDUSTRIES

Ey Babbar
Proprietor



To
The

02/05/2016

PRINCIPAL
SE JOSEPH' COLLEGE OF WOMEN
VISAKHA PATNAM.

1, 11000/433V Distribution
Transformer make MVK.
160 KVA. SL. NO. Transformer
Servicing for the Academic Year
2016/2017 HV-SLV Bushes &
Rods changing & oil seals.
Servicing

- 8000 = 00
/

8000 = 00

For B.S. INDUSTRIES
G. Badar
Proprietor



To
The
PRINCIPAL
ST JOSEPH COLLEGE OF WOMEN
VISAKHAPATNAM.

12/06/2017

I, 11000/433 V. Distribution Transformer
make MVK. \$ 160 KVA SL. NO.

Transformer servicing for the
Academic year 2017/2018.
maintenance. Oil Filtering &
General servicing —

12,000 = 00
/

12,000 = 00

For B.S. INDUSTRIES

B. S. Industries
Proprietor



To
The
PRINCIPAL
SE JOSEPH COLLEGE OF WOMEN
VISAKHA PATNAM.

10/01/2018

1, 11000/433 V Distribution Transformer
make MVK. 160 KVA. SL. NO.
Transformer servicing for the
Academic year 2018/2019.

GAS cuts changing & washers.

oil seals changing for maintenance. -

10,000 = 00

1
10,000 = 00

For B.S. INDUSTRIES

E. S. S.
Proprietor



Trend Setters In IT Peripherals

MG TECHNOLOGIES

404, Karan Center,
Opp. Karan Hotel, S.D. Road,
Secunderabad-500 003.

Ph: 040 - 4002 0041
e-mail: mgt.hyd@rediffmail.com

Date: 29th March 2017

ANNUAL MAINTENANCE CONTRACT

SCOPE OF SERVICES: The following services to the customers subject to the terms and conditions stated here in.

To provide the maintenance of computers & accessories in case of brake down and services to the equipment as necessary.

The maintenance service consists of preventive and corrective maintenance.

1. MAINTENANCE CHARGES AND TERMS OF PAYMENT:

	<u>Item Description</u>	<u>Charges (Rs.)</u>
1.	System (Each System)	1000.00 (Yearly)
2.	Printer	500.00 (Yearly)

Details of Computers, Printers, Photo Copier, UPS & Projectors

Principal	01	
Vice Principal	01	
Office	15	
Server for Office	02	
IQAC	01	
CC Camera	01	
Departments	10	
Exam Control	03	
Library	04	
Cyber Room	10	
Computer Lab's	138	
Language Lab	16	
Server's for Computer Lab	03	
Studio	01	
Laptop	06	
Total System		212 Computers
LCD Projector		10
Printers		19
Photo Copiers		02

100 % Maintenance charges shall be paid with the agreement. All payments as shown in the face shall be paid to MG Technologies by DD payable at Hyderabad or a cheque favoring "MG Technologies"



Trend Setters In IT Peripherals

MG TECHNOLOGIES

404, Karan Center,
Opp. Karan Hotel, S.D. Road,
Secunderabad-500 003.

Ph: 040 - 4002 0041

e-mail: mgt.hyd@rediffmail.com

2. CUSTOMER OBLIGATIONS:

- i) The customer shall be responsible for providing proper power supply and the customer should maintain earthing prescribed by MG Technologies and further the environmental conditions including electrical requirements and site facilities prescribed by MG Technologies.
- ii) If the customer's site location is designated by MG Technologies as an out location the customer shall pay trip charges at the flat rate decided from time to time by MG Technologies for each trip of the MG Technologies engineer to the site.
- iii) No up-gradations or modifications nor repairs or adjustments should be done without the prior to the written consent of MG Technologies.
- iv) Equipment maintenance charges shall not include the furnishing of consumables and supply items such as ribbons, magnetic tapes, computer stationery, and cables. The following terms being non-maintainable are specifically not offered by this contract printer heads, picture tube, zip drives and Plastic parts.
- v) Customer should provide the required software's; MG Technologies is not responsible for any illegal software used in the customer place. MG Technologies is not responsible for any data lost due to Hardware problem or any other reasons.

3. LIMITATION OF LIABILITY

- i) Except as provided as herein there is neither any sort of warranty for use of Performance of neither the equipment nor it gives rise to any liability or obligation to MG Technologies. The successful operation and management shall be the responsibility to the customer.
- ii) In no event MG Technologies shall be liable for any incidental, direct or indirect, special or consequential damages in connection with or arising out of the use of the equipment or services provided.
- iii) In case virus infects the system, the downtime will be considered as nil for the entire period of time required bringing the system up.

4. JURISDICTION

In case of any dispute or difference at any time between the parties in respect to this instrument, they shall be resolved in accordance with and subject to the provisions of the Indian Arbitration act 1940 and Hyderabad will be jurisdiction

5. VALIDITY

This service arrangement shall be effective from the date of signing the Annual maintenance Contract and shall continue to remain force till One year.



Trend Setters In IT Services
6. RESPONSE TIME

The response time will be within 1 hour depending on the time of call received at our office.

7. WORKING HOURS

Working of our office will be 9.00 AM to 7 PM on all working days.

8. AMC PERIOD

From 1st April 2017 to 31st March 2018

For MG Technologies

Authorised Signatory

For St. Joseph College for Women

Authorised Signatory

PRINCIPAL
St. Joseph's College for Women
(Autonomous)
VISAKHAPATNAM - 530 004



Trend Setters In IT Peripherals

MG TECHNOLOGIES

404, Karan Center,
Opp. Karan Hotel, S.D. Road,
Secunderabad-500 003.

Ph: 040 - 4002 0041
e-mail: mgt.hyd@rediffmail.com

Date: 29th March 2017

To

St Joseph College for Women
Visakhapatnam

Dear Sir/Madam

Kind att: Dr. Sr Shaiji

Sub : Renewal of AMC for Computers

We are extending our services of your computers from last some years. We had given our best services according to your requirements. We like to inform you that our contract has got expired on 31st March 2017; hence we are submitting our quotation for the AMC renewal.

Thanking you,
Yours Faithfully,
For MG Technologies

Authorized Signatory



Trend Setters In IT Peripherals

MG TECHNOLOGIES

404, Karan Center,
Opp. Karan Hotel, S.D. Road,
Secunderabad-500 003.

Ph: 040 - 4002 0041

e-mail: mgt.hyd@rediffmail.com

TERMS & CONDITION FOR ANNUAL MAINTENANCE CONTRACT FOR COMPUTERS

SCOPE OF SERVICES: The following services to the customers subject to the terms and conditions stated here in.

To provide the maintenance of Server and Client systems in case of brake down and services necessary.

The maintenance service consists of preventive and corrective maintenance.

1. MAINTENANCE CHARGES AND TERMS OF PAYMENT:

	<u>Item Description</u>	<u>Charges (Rs.)</u>
1.	Desktop system (each System)	1000.00 (Yearly)
2.	Printer (each printer)	500.00 (Yearly)

50% Maintenance charges shall be paid with the agreement and balance after 6 months. All payments shall be paid to MG Technologies by DD payable at Hyderabad or a cheque favoring "MG Technologies"

2. CUSTOMER OBLIGATIONS:

- i) The customer shall be responsible for providing proper power supply and the customer should maintain earthing prescribed by MG Technologies, all the systems should connect through Online UPS and further the environmental conditions including electrical requirements and site facilities prescribed by MG Technologies. We are not responsible for any system break down or data lose which is not connected to online UPS,
- ii) If the customer's site location is designated by MG Technologies as an out location the customer shall pay trip charges at the flat rate decided from time to time by MG Technologies for each trip of the MG Technologies engineer to the site.
- iii) No up-gradations or modifications nor repairs or adjustments should be done without the prior written consent of MG Technologies.
- iv) Equipment maintenance charges shall not include the furnishing of consumables and supply items such as ribbons, magnetic tapes, computer stationery, and cables. The following terms being non-maintainable are specifically not offered by this contract like printer heads, picture tube, zip drives and Plastic parts. Networking of system and Cabling will be charged extra.
- v) Customer should provide the required software's. MG Technologies is not responsible for any illegal software used in the customer's place. MG Technologies is not responsible for any data lost due to Hardware problem or any other reasons.

**3. LIMITATION OF LIABILITY**

Trend Setters in IT Peripherals

- i) Except as provided as herein there is neither any sort of warranty for use of Performance of neither the equipment nor it gives rise to any liability or obligation to MG Technologies. The successful operation and management shall be the responsibility of the customer.
- ii) In no event MG Technologies shall be liable for any incidental, direct or indirect, special or consequential damages in connection with or arising out of the use of the equipment or services provided.
- iii) In case virus infects the system, the downtime will be considered as nil for the entire period of time required bringing the system up.

4. MG Technologies Responsibilities

1. Server & Client system Maintenance (Hardware)
 - a. Dedusting Systems when it's required
 - b. Check all the parts periodically
 - c. Data backup from the server
2. Operating system & Software's (Software)
 - a. Maintain OS and other software like Office, Adobe reader etc (according to the customer requirement)
 - b. Virus Checkup
 - c. System formatting and installation if required
 - d. Sharing Folders
 - e. Maintaining Network

4. JURISDICTION

In case of any dispute or difference at any time between the parties in respect to this instrument, they shall be resolved in accordance with and subject to the provisions of the Indian Arbitration act 1940 and Hyderabad will be jurisdiction

5. VALIDITY

This service arrangement shall be effective from the date of signing the Annual Maintenance Contract and shall continue to remain force till One year.

6. RESPONSE TIME

The response time will be 3 to 48 hours depending on the time of call received at our office. The customer shall inform us about the problem by sending mail to support@techmg.net or call on 040-40020041, our online engineer will try to solve the problem through phone, if not possible we will inform you what time our engineer will visit your office.

7. WORKING HOURS

Working hours of our office will be 10.00 AM to 6.00 PM on all working days.

For MG Technologies
Authorised Signature

Date: 01-04-2015

TERMS AND CONDITION FOR THE ANNUAL MAINTENANCE CONTRACT

SCOPE OF SERVICES: The following services to the customers subject to the terms and conditions stated here in.

To provide the maintenance of computers & accessories in case of brake down and Services to the equipment as necessary.

The maintenance service consists of preventive and corrective maintenance.

1. MAINTENANCE CHARGES AND TERMS OF PAYMENT:

<u>Item Description</u>	<u>Charges (Rs.)</u>
1. System (per system)	1000.00

100 % Maintenance charges shall be paid with the agreement. All payments as shown in the face shall be paid to MG TECHNOLOGIES by DD payable at Hyderabad or a cheque favoring "MG TECHNOLOGIES"

2. CUSTOMER OBLIGATIONS:

i) The customer shall be responsible for providing proper power supply and the customer should maintain earthing prescribed by MG TECHNOLOGIES and further the environmental conditions including electrical requirements and site facilities prescribed by MG TECHNOLOGIES.

ii) If the customer's site location is designated by MG TECHNOLOGIES as an out location the customer shall pay trip charges at the flat rate decided from time to time by MG TECHNOLOGIES for each trip of the MG TECHNOLOGIES engineer to the site.

iii) No up-gradation or modification nor repairs or adjustments should be done without the prior to the written consent of MG TECHNOLOGIES.

iv) Equipment maintenance charges shall not include the furnishing of consumables and supply items such as ribbons, magnetic tapes, computer stationery, and cables. The following terms being non-maintainable are specifically not offered by this contract printer heads, picture tube, zip drives and Plastic parts.

(Authorised Dealer for Branded Computers, Computer Sales, Service & Networking)
v) Customer should provide the required software's; MG TECHNOLOGIES is not responsible for any illegal software used in the customer place. MG TECHNOLOGIES is not responsible for any data lost due to Hardware problem or any other reason.

H.O. : # 213, Karat Centre, S.D. Road, Secunderabad
Ph : +91-40-2784 3234

Compound
Sakhapatnam - 03
Ph. 98491 80371

3. LIMITATION OF LIABILITY

- i) Except as provided as herein there is neither any sort of warranty for use of Performance of neither the equipment nor it gives rise to any liability or obligation to MG TECHNOLOGIES. The successful operation and management shall be the responsibility to the customer.
- ii) In no event MG TECHNOLOGIES shall be liable for any incidental, direct or indirect, special or consequential damages in connection with or arising out of the use of the equipment or services provided.
- iii) In case virus infects the system, the downtime will be considered as nil for the entire period of time required bringing the system up.

4. JURISDICTION

In case of any dispute or difference at any time between the parties in respect to this instrument, they shall be resolved in accordance with and subject to the provisions of the Indian Arbitration act 1940 and Hyderabad will be jurisdiction

5. VALIDITY

This service arrangement shall be effective from the date of signing the Annual maintenance Contract and shall continue to remain force till One year.

6. RESPONSE TIME

The response time will be 3 to 48 hours depending on the time of call received at our office. The customer shall inform us about the problem by sending mail to support@techmg.net or call on 040-40020041, our online engineer will try to solve the problem through phone, if not possible we will inform you what time our engineer will visit your office.

7. WORKING HOURS

Working of our office will be 10 AM to 6 PM on all working days.

8. AMC Period

1st April 2015 to 31st March 2016

For INDIA NET


Rijo M George
9849494952

Date: 01-04-2014

TERMS AND CONDITION FOR THE ANNUAL MAINTENANCE CONTRACT

SCOPE OF SERVICES: The following services to the customers subject to the terms and conditions stated here in.

To provide the maintenance of computers & accessories in case of brake down and Services to the equipment as necessary.

The maintenance service consists of preventive and corrective maintenance.

1. MAINTENANCE CHARGES AND TERMS OF PAYMENT:

<u>Item Description</u>	<u>Charges (Rs.)</u>
1. System (per system)	1000.00

100 % Maintenance charges shall be paid with the agreement. All payments as shown in the face shall be paid to MG TECHNOLOGIES by DD payable at Hyderabad or a cheque favoring "MG TECHNOLOGIES"

2. CUSTOMER OBLIGATIONS:

i) The customer shall be responsible for providing proper power supply and the customer should maintain earthing prescribed by MG TECHNOLOGIES and further the environmental conditions including electrical requirements and site facilities prescribed by MG TECHNOLOGIES.

ii) If the customer's site location is designated by MG TECHNOLOGIES as an out location the customer shall pay trip charges at the flat rate decided from time to time by MG TECHNOLOGIES for each trip of the MG TECHNOLOGIES engineer to the site.

iii) No up-gradation or modification nor repairs or adjustments should be done without the prior to the written consent of MG TECHNOLOGIES.

iv) Equipment maintenance charges shall not include the furnishing of consumables and supply items such as ribbons, magnetic tapes, computer stationery, and cables. The following terms being non-maintainable are specifically not offered by this contract printer heads, picture tube, zip drives and Plastic parts.

(Authorised Dealer for Branded Computers, Computer Sales, Service & Networking)

v) Customer should provide the required software's; MG TECHNOLOGIES is not responsible for any illegal software used in the customer place. MG TECHNOLOGIES is not responsible for any data lost due to Hardware problem or any other reason.

H.O. # 213, Kalyan
S.D. Road, Secy
Ph: +91-40-2784 3234

Compound
Visakhapatnam - 03
Ph: 98491 80371

3. LIMITATION OF LIABILITY

i) Except as provided as herein there is neither any sort of warranty for use of Performance of neither the equipment nor it gives rise to any liability or obligation to MG TECHNOLOGIES. The successful operation and management shall be the responsibility to the customer.

ii) In no event MG TECHNOLOGIES shall be liable for any incidental, direct or indirect, special or consequential damages in connection with or arising out of the use of the equipment or services provided.

iii) In case virus infects the system, the downtime will be considered as nil for the entire period of time required bringing the system up.

4. JURISDICTION

In case of any dispute or difference at any time between the parties in respect to this instrument, they shall be resolved in accordance with and subject to the provisions of the Indian Arbitration act 1940 and Hyderabad will be jurisdiction

5. VALIDITY

This service arrangement shall be effective from the date of signing the Annual maintenance Contract and shall continue to remain force till One year.

6. RESPONSE TIME

The response time will be 3 to 48 hours depending on the time of call received at our office. The customer shall inform us about the problem by sending mail to support@techmg.net or call on 040-40020041, our online engineer will try to solve the problem through phone, if not possible we will inform you what time our engineer will visit your office.

7. WORKING HOURS

Working of our office will be 10 AM to 6 PM on all working days.

8. AMC Period

1st April 2014 to 31st March 2015

For INDIA NET

Rijo M George
9849494952

Date: 29th March 2012**ANNUAL MAINTENANCE CONTRACT**

SCOPE OF SERVICES: The following services to the customers subject to the terms and conditions stated here in.

To provide the maintenance of computers & accessories in case of brake down and services to the equipment as necessary.

The maintenance service consists of preventive and corrective maintenance.

1. MAINTENANCE CHARGES AND TERMS OF PAYMENT:

<u>Item Description</u>	<u>Charges (Rs.)</u>
1. System (Each System)	1000.00 (Yearly)

Details of Computers, Printers, Photo Copier, UPS & Projectors

Total System	75 Computers
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100 % Maintenance charges shall be paid with the agreement. All payments as shown in the face shall be paid to MG Technologies by DD payable at Hyderabad or a cheque favoring "DN Infosystems"

2. CUSTOMER OBLIGATIONS:

- The customer shall be responsible for providing proper power supply and the customer should maintain earthing prescribed by DN Infosystems and further the environmental conditions including electrical requirements and site facilities prescribed by DN Infosystems.
- If the customer's site location is designated by DN Infosystems as an out location the customer shall pay trip charges at the flat rate decided from time to time by DN Infosystems for each trip of the DN Infosystems engineer to the site.
- No up-gradations or modifications nor repairs or adjustments should be done without the prior to the written consent of DN Infosystems.
- Equipment maintenance charges shall not include the furnishing of consumables and supply items such as ribbons, magnetic tapes, computer stationery, and cables. The following terms being non-maintainable are specifically not offered by this contract printer heads, printer tube, zip drives and Plastic parts.



DN INFOSYSTEMS

Reg. Office : 1-77/12,
Plot No. 90/A, Moti Nagar,
Hyderabad - 500 018, A.P. India.
<http://www.dninfosystems.com>

v) ~~Customer should provide the required software's; DN Infosystems is not responsible for any illegal software used in the customer place. DN Infosystems is not responsible for any data lost due to Hardware problem or any other reasons.~~

3. LIMITATION OF LIABILITY

- i) Except as provided as herein there is neither any sort of warranty for use of Performance of neither the equipment nor it gives rise to any liability or obligation to DN Infosystems. The successful operation and management shall be the responsibility to the customer.
- ii) In no event DN Infosystems shall be liable for any incidental, direct or indirect, special or consequential damages in connection with or arising out of the use of the equipment or services provided.
- iii) In case virus infects the system, the downtime will be considered as nil for the entire period of time required bringing the system up.

4. JURISDICTION

In case of any dispute or difference at any time between the parties in respect to this instrument, they shall be resolved in accordance with and subject to the provisions of the Indian Arbitration act 1940 and Hyderabad will be jurisdiction

5. VALIDITY

This service arrangement shall be effective from the date of signing the Annual maintenance Contract and shall continue to remain force till One year.

6. RESPONSE TIME

The response time will be within 1 hour depending on the time of call received at our office.

7. WORKING HOURS

Working of our office will be 9.00 AM to 6 PM on all working days.

8. AMC PERIOD

From 1st April 2012 to 31st March 2013

For DN Infosystems

For St. Joseph College for Women

Authorised Signatory

Branch Office

Authorised Signatory

#9-19-10, C.B.M. Compound, Visakhapatnam - 3, A.P. India
Phone : +91-40-30944952, Tel Fax : +91-40-30944952, Mob : 9849494952, 9441090486 Vizag : 9849180371

E-mail : info@dninfosystems.com, dninfosystem@rediffmail.com

VOLKSOFT TECHNOLOGIES PRIVATE LIMITED

Plot No :- 9, Second Floor,
 Sai Nidhi Building, Krishnapuri Colony,
 West Maredpally,
 Secunderabad – 500 026
 Phone: +91-9849308706

AMC Agreement

Name & Address of Customer:	
St. Joseph's College For Women. R.S, Convent Junction, Gnanapuram, Visakhapatnam, Andhra Pradesh 530004	Letter No : 043/2018-19. Date : 01-10-2018

S.NO	Description	Qty	Value	Amount
1	Annual Maintenance Charges for EzSchool Software for the period from 01-10-2018 To 30-09-2019.	1	15000.00	15000.00
Total				15000

*Tax amount rounded upto 1 rupee

Rupees in words: Fifteen Thousand Only.

Terms & Conditions:

Version Upgrade:

Latest version upgrades will be provided on case to case basis.

Product Support:

- 1) Off-site support will be provided on all working days during working hours over the phone and on-line (internet) from our help desk. Expenses like conveyance, Travelling, Lodging & Boarding at actuals to be reimbursed by the client in case of executive visit.
- 2) One-time online re-installation would be provided at free of cost and later it would be chargeable during AMC period.
- 3) Complaints shall be attended to within 24 hours of receipt barring unforeseen circumstances.
- 4) The maintenance services will normally be offered between 9:00 AM to 6:30 PM on week days except all Sundays, Second Saturdays and all public holidays. Any complaint registered after 5:30 PM on any working day will normally be attended only on the next working day.
- 5) Service Charges for providing re-training and re-installation shall be charged extra as the same are not covered under AMC.
- 6) No works will be undertaken after the AMC period.
- 7) Payment should be made 100% in advance through Demand Draft / Online Cheque in favour of Volksoft Technologies Private Limited.
- 8) AMC period/duration will be calculated from 1st May to 30th April every year. AMC date cannot be changed due to process delay, if any. Break in AMC period will not be accepted.
- 9) This Contract is valid for the period from 01-10-2018 To 30-09-2019. Paid amount is neither adjusted nor refunded. All disputes are subjected to Secunderabad Jurisdiction only.
- 10) AMC amount will be appreciated minimum Ten percent every year.

for **VolkSoft Technologies Pvt. Ltd.**

Authorised Signatory

We accept the above terms and conditions of the contract and do hereby enter into an Annual Maintenance Contract which covers the maintenance of EzSchool software.

Authorised Signatory.
(Please affix office seal)

VOLKSOFT TECHNOLOGIES PRIVATE LIMITED

Plot No :- 9, Second Floor,
Sai Nidhi Building, Krishnapuri Colony,
West Maredpally,
Secunderabad – 500 026
Phone: +91-9849308706

AMC Agreement

Name & Address of Customer: St. Joseph's College For Women. R.S, Convent Junction, Gnanapuram, Visakhapatnam, Andhra Pradesh 530004	Letter No : 067/2017-18. Date : 01-10-2017
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S.NO	Description	Qty	Value	Amount
1	Annual Maintenance Charges for EzSchool Software for the period from 01-10-2017 To 30-09-2018.	1	15000.00	15000.00
Total				15000

*Tax amount rounded upto 1 rupee

Rupees in words: Fifteen Thousand Only.

Terms & Conditions:

Version Upgrade:

Latest version upgrades will be provided on case to case basis.

Product Support:

- 1) Off-site support will be provided on all working days during working hours over the phone and on-line (internet) from our help desk. Expenses like conveyance, Travelling, Lodging & Boarding at actuals to be reimbursed by the client in case of executive visit.
- 2) One-time online re-installation would be provided at free of cost and later it would be chargeable during AMC period.
- 3) Complaints shall be attended to within 24 hours of receipt barring unforeseen circumstances.
- 4) The maintenance services will normally be offered between 9:00 AM to 6:30 PM on week days except all Sundays, Second Saturdays and all public holidays. Any complaint registered after 5:30 PM on any working day will normally be attended only on the next working day.
- 5) Service Charges for providing re-training and re-installation shall be charged extra as the same are not covered under AMC.
- 6) No works will be undertaken after the AMC period.
- 7) Payment should be made 100% in advance through Demand Draft / Online Cheque in favour of Volksoft Technologies Private Limited.
- 8) AMC period/duration will be calculated from 1st May to 30th April every year. AMC date cannot be changed due to process delay, if any. Break in AMC period will not be accepted.
- 9) This Contract is valid for the period from 01-10-2017 To 30-09-2018. Paid amount is neither adjusted nor refunded. All disputes are subjected to Secunderabad Jurisdiction only.
- 10) AMC amount will be appreciated minimum Ten percent every year.

for **VolkSoft Technologies Pvt. Ltd.**

Authorised Signatory

We accept the above terms and conditions of the contract and do hereby enter into an Annual Maintenance Contract which covers the maintenance of EzSchool software.

Authorised Signatory.
(Please affix office seal)

ANNUAL MAINTENANCE CONTRACT (WITH SPARES)

This Spares & Service Maintenance Agreement (hereinafter referred to as the Agreement) is made on this day of 02/02/18 between Ricoh India Limited, having its having its Corporate office at 2nd Floor, Salcon Aurum Building, Plot No.4, District Centre Jasola, New Delhi and having its Branch Office at Dabagaudens, Visakhapatnam hereinafter referred to as "RICOH" and St. Joseph's College for Women, VSP hereafter referred to as the "Customer".

RICOH, at the request of the customer, hereby agrees to supply all spare parts except Drum, Master Roll, Ink, Paper, Colour Drum & Thermal Head subject to the terms contained in this agreement and maintain One No. Ricoh Copy Printer Model DX 2430 bearing Serial Number _____ (hereinafter referred to as the "Equipment") and the customer agrees to abide by the terms of this agreement and pay for the services rendered hereunder at prices established from time to time by RICOH. This Contract should be read along with the Installation Report of the said Equipment, which explains the Equipment, and the details of its installation

A. RICOH

1. Shall repair, service and supply spare parts except Drum, Master Roll, Ink, Color Drum and Thermal Head, required for the normal functioning of the Equipment at the customer's request within reasonable time of receipt of communication from the customer. Such services shall be undertaken during RICOH's normal working hours on working days provided, however, the Customer shall pay additionally for service rendered on his request outside these hours at the relevant rates then prevailing. Such service under this Agreement covers normal preventive and breakdown service requirements and does not cover those occasioned by use of unapproved supplies and parts and/or servicing/lampening by unauthorized personnel i.e. non RICOH authorized personnel.
2. Shall not be liable in any manner whatsoever to indemnify the customer or any user of the equipment for any loss, injury or damage of any kind whatsoever, howsoever caused.
3. Shall not be liable or responsible, in any manner, to the Customer for the damages caused to the Equipment due to any services performed or parts and/or machine supplies procured from any person other than authorized by RICOH.
4. Shall be entitled without any let or hindrance to depute its employees or authorized representatives to enter the Customer's premises at all the reasonable time to inspect and service the Equipment.
5. Shall not be liable in any manner whatsoever to the Customer in the event of RICOH being prevented or delayed in the performance of any of its obligations under this Agreement due to conditions constituting Force Majeure which shall include but not limited to strikes, lockout, concerted action of workmen, breakdown of communications, damage due to rat bites etc.
6. Shall be entitled to withhold services and/or spare parts and not effect further supplies in the event of any previous bill remaining unpaid and/or use of unapproved supplies and parts and/or servicing/maintenance of the equipment by persons other than RICOH authorized persons and/or willful act of default or any alteration/attachment to the Equipment and/or failure to meet the site requirements etc.

RICOH shall not be responsible for any loss actual or consequential which the customer may claim to have suffered due to such withholding of the services and supplies by RICOH.

B. THE CUSTOMER

1. Shall pay the Annual charges of Rs 17,048 (Rs. Seventeen Thousand Forty Eight only) in advance to be invoiced to the Customer on the date on which this Agreement comes into force and shall, in the event of this Agreement being entered simultaneously with the purchase of the Equipment be due and payable along with the payment for the purchase of the Equipment.
(a) Further, the Customer shall pay to RICOH all subsequent Annual Charges under this Agreement at least 30 days before the expiry of the current 12 months period if the agreement is mutually agreed to be renewed for a further period(s) of one year each.
2. Shall pay any other amounts becoming due under this Agreement within seven days of receipt of invoice for all such payments.
3. Shall ensure that the installation area, electrical outlets and supply with exclusive dedicated Constant Voltage Transformer and access ways etc for installation, passage and electrical connections of the Equipment at its premises are suitable in accordance with RICOH's pre-installation site requirements available with the customer and maintained so during the currency of this Agreement, for proper servicing of the Equipment.
4. Shall not resite the Equipment as this Agreement is only in respect of the present site of the Equipment unless otherwise mutually agreed in writing prior to resiting. This Agreement does not cover charges for resiting.
5. Shall subject to clause A6 pay additionally for repairs/ adjustments, or replacements occasioned by the customer's use of unapproved supplies or spare parts or by its employee negligence, wilful act or default or any alteration or attachment to this configuration, or by his failure to meet the site requirements.
6. Shall to avoid down time on the machines caused by constraints of ready availability of strategic machine supplies maintain to the extent possible stocks of machine supplies as recommended by RICOH and replenish such stocks from time to time based on utilization
7. Shall appoint and maintain two Machine-In-Charges who shall be instructed by RICOH free of charge in the use of and routine care of the Equipment. The customer shall ensure that the Machine-In-Charges properly carry out their duties and operate the Equipment in accordance with the Key operators training and manual. RICOH reserves the right to charge additionally for any service by reason of the Customer's failure to comply with his obligations under this paragraph. All compensation payable to the Machine-In-Charges or any other person employed by the Customer for upkeep & maintenance of the equipment shall be the sole responsibility of the Customer.

ANNUAL MAINTENANCE CONTRACT(WITH SPARES)

- 8. Shall allow within his normal working hours, RICOH representative or personnel duly authorised by RICOH, access to the premises where Equipment is installed for its inspection.
- 9. Use only RICOH approved consumables / machine supplies.

C. GENERAL TERMS

- 1. This Agreement comes into force when signed by or on behalf of the Customer and by a person authorised by RICOH and is valid for a period of one year from the date of its signing unless terminated by either of the parties by giving 30 days notice in writing.

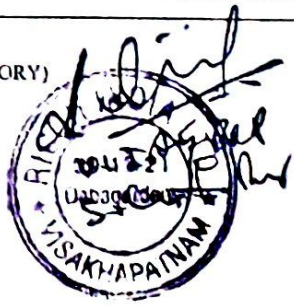
This Agreement shall automatically be renewed on the same terms and conditions for a further period of 1 year or for such extended period(s) only in accordance with clause B1 (a) of this agreement.

Notwithstanding anything herein contained, where this Agreement is executed on the date of purchase of the Equipment or during the warranty period, it shall come into force on the day immediately following the date of expiry of the warranty period.

- 2. (i) If during the subsistence of this agreement, RICOH is of the opinion that, the Equipment requires workshop repair, it may after due inspection of the Equipment, submit to the Customer its recommendation with estimates for workshop repair, & expected time required for carrying out such repairs etc. If the above mentioned recommendations of RICOH are acceptable to the customer it shall give its consent in writing, whereupon, RICOH shall arrange to get the Equipment repaired on the agreed terms and conditions. RICOH shall however, not be responsible for any loss or damage actual or consequential which the customer may claim to have suffered on account of the Equipment repaired under repairs, or on account of any delay thereof.
(ii) The present Agreement shall remain suspended during the period of repairs and thereafter, it shall stand renewed upon agreed terms and conditions.
(iii) The Customer has a right to reject the recommendations of RICOH set out in Clause C.2 (i) above, in such event, this Agreement shall cease with immediate effect.
- 3. The rights, obligations hereunder may be assigned by the Customer in favour of any person only with the prior written consent of RICOH.
- 4. If the Customer is in the breach of any or all terms hereof including obligation to punctually pay all charges and such breach remains unremedied for 15 days from the date of such breach or RICOH is of the opinion that the Customer has acted in any manner detrimental to the interests of RICOH and / or its reputation in any manner RICOH may, during the currency of this Agreement summarily suspend the services till such breach is remedied or terminate this Agreement, acted in any manner detrimental to the interests of RICOH and / or its reputation in any manner RICOH may, during the currency of this Agreement summarily suspend the services till such breach is remedied or terminate this Agreement, notwithstanding anything to the contrary contained herein without being liable in any manner to the Customer for the same.
- 5. Notwithstanding anything to the contrary contained in this Agreement, RICOH reserves the right to vary the charges payable by the Customer at any time, upon 60 days written notice. In the event of any increase in charges the Customer shall be entitled to terminate this Agreement by serving not less than 45 days notice in writing by Registered A/D on RICOH at the address given herein to expire on the date on which the increase would otherwise come into effect. This, however, does not include any impact caused by variation in Govt. levies or taxes, Central, State or Local which are recoverable separately, for the period from which such Govt. levies and or taxes have come into force.
- 6. In the event of termination of this Agreement due to any reason whatsoever as mentioned in this agreement, the customer shall be obliged to settle its outstanding (if any) within 7 days of such termination having come into effect, failing which it shall be liable to pay penal interest at the rate of 24% per annum on such outstanding amounts.
- 7. In the event of any dispute or difference arising between the parties pertaining or relating to this Agreement, the same shall be referred to the arbitration of a sole arbitrator appointed by the Chairman of the board of directors of Ricoh or by a person designated by him. All proceedings of such arbitration shall be governed by the Arbitration & Conciliation Act, 1996 or any amendments thereof. The Venue of Arbitration shall be in New Delhi. Subject to this clause, the parties submit to the executions jurisdiction of courts in New Delhi.
- 8. Timely payment of all charges by the Customer to RICOH shall be the essence of this Agreement.
- 9. This is the entire Agreement between the parties and supersedes all previous negotiations, representations by either of the part, no alteration or amendment is valid unless signed by both the parties.

SIGNED ON BEHALF OF THE CUSTOMER
SIGNED (AUTHORISED SIGNATORY)
NAME (CAPITALS)
TITLE (RUBBER STAMP)

SIGNED ON BEHALF OF RICOH INDIA LIMITED
SIGNED (AUTHORISED SIGNATORY)
NAME (CAPITALS)
TITLE (RUBBER STAMP)



ANNUAL MAINTENANCE CONTRACT (WITH SPARES)

This Spares & Service Maintenance Agreement (hereinafter referred to as the Agreement) is made on this day of 24/2/17 between Ricoh India Limited, having its Corporate office at 2nd Floor, Salcon Aarun Building, Plot No.4, District Centre Jasola, New Delhi and having its Branch Office at Dabagandens, VISAICHAPALMAN, hereinafter referred to as "RICOH" and St. Joseph's College BA women, VIZ hereafter referred to as the "Customer".

RICOH, at the request of the customer, hereby agrees to supply all spare parts except Drum, Master Roll, Ink, Paper, Colour Drum & Thermal Head subject to the terms contained in this agreement and maintain One No. Ricoh copy printer Model DX 2430 bearing Serial Number _____ (hereinafter referred to as the "Equipment") and the customer agrees to abide by the terms of this agreement and pay for the services rendered hereunder at prices established from time to time by RICOH. This Contract should be read along with the Installation Report of the said Equipment, which explains the Equipment, and the details of its installation

A. RICOH

1. Shall repair, service and supply spare parts except Drum, Master Roll, Ink, Color Drum and Thermal Head, required for the normal functioning of the Equipment at the customer's request within reasonable time of receipt of communication from the customer. Such services shall be undertaken during RICOH's normal working hours on working days provided, however, the Customer shall pay additionally for service rendered on his request outside these hours at the relevant rates then prevailing. Such service under this Agreement covers normal preventive and breakdown service requirements and does not cover those occasioned by use of unapproved supplies and parts and /or servicing/ tampering by unauthorized personnel i.e. non RICOH authorized personnel.
2. Shall not be liable in any manner whatsoever to indemnify the customer or any user of the equipment for any loss, injury or damage of any kind whatsoever, howsoever caused.
3. Shall not be liable or responsible, in any manner, to the Customer for the damages caused to the Equipment due to any services performed or parts and / or machine supplies procured from any person other than authorized by RICOH.
4. Shall be entitled without any let or hindrance to depute its employees or authorized representatives to enter the Customer's premises at all the reasonable time to inspect and service the Equipment.
5. Shall not be liable in any manner whatsoever to the Customer in the event of RICOH being prevented or delayed in the performance of any of its obligations under this Agreement due to conditions constituting Force Majeure which shall include but not limited to strikes, lockout, concerted action of workmen, breakdown of communications, damage due to rat bites etc.
6. Shall be entitled to withhold services and / or spare parts and not effect further supplies in the event of any previous bill remaining unpaid and/ or use of unapproved supplies and parts and / or servicing / maintenance of the equipment by persons other than RICOH authorized persons and / or willful act of default or any alteration/ attachment to the Equipment and/ or failure to meet the site requirements etc.

RICOH shall not be responsible for any loss actual or consequential which the customer may claim to have suffered due to such withholding of the services and supplies by RICOH.

B. THE CUSTOMER

1. Shall pay the Annual charges of Rs 17,048 (Rs Seventeen Thousand Forty Eight only) in advance to be invoiced to the Customer on the date on which this Agreement comes into force and shall, in the event of this Agreement being entered simultaneously with the purchase of the Equipment be due and payable along with the payment for the purchase of the Equipment.
(a) Further, the Customer shall pay to RICOH all subsequent Annual Charges under this Agreement at least 30 days before the expiry of the current 12 months period if the agreement is mutually agreed to be renewed for a further period(s) of one year each.
2. Shall pay any other amounts becoming due under this Agreement within seven days of receipt of invoice for all such payments.
3. Shall ensure that the installation area, electrical outlets and supply with exclusive dedicated Constant Voltage Transformer and access ways etc. for installation, passage and electrical connections of the Equipment at its premises are suitable in accordance with RICOH's pre-installation site requirements available with the customer and maintained so during the currency of this Agreement, for proper servicing of the Equipment.
4. Shall not resite the Equipment as this Agreement is only in respect of the present site of the Equipment unless otherwise mutually agreed in writing prior to resiting. This Agreement does not cover charges for resiting.
5. Shall subject to clause A6 pay additionally for repairs/ adjustments, or replacements occasioned by the customer's use of unapproved supplies or spare parts or by its employee negligence, willful act or default or any alteration or attachment to this configuration, or by his failure to meet the site requirements.
6. Shall to avoid down time on the machines caused by constraints of ready availability of strategic machine supplies maintain to the extent possible stocks of machine supplies as recommended by RICOH and replenish such stocks from time to time based on utilization.
7. Shall appoint and maintain two Machine -In-Charges who shall be instructed by RICOH free of charge in the use of and routine care of the Equipment. The customer shall ensure that the Machine-In-Charges properly carry out their duties and operate the Equipment in accordance with the Key operators training and manual. RICOH reserves the right to charge additionally for any service by reason of the Customer's failure to comply with his obligations under this paragraph. All compensation payable to the Machine-In-Charges or any other person employed by the Customer for upkeep & maintenance of the equipment shall be the sole responsibility of the Customer.

ANNUAL MAINTENANCE CONTRACT(WITH SPARES)

8. Shall allow, within his normal working hours, RICOH representative or personnel duly authorised by RICOH, access to the premises where Equipment is installed for its inspection.
9. Use only RICOH approved consumables / machine supplies.

C. GENERAL TERMS

1. This Agreement comes into force when signed by or on behalf of the Customer and by a person authorised by RICOH and is valid for a period of one year from the date of its signing unless terminated by either of the parties by giving 30 days notice in writing.

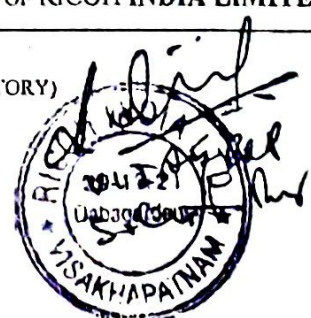
This Agreement shall automatically be renewed on the same terms and conditions for a further period of 1 year or for such extended period(s) only in accordance with clause B1 (a) of this agreement.

Notwithstanding anything herein contained, where this Agreement is executed on the date of purchase of the Equipment or during the warranty period, it shall come into force on the day immediately following the date of expiry of the warranty period.

2. (i) If during the subsistence of this agreement, RICOH is of the opinion that, the Equipment requires workshop repair, it may after due inspection of the Equipment, submit to the Customer its recommendation with estimates for workshop repair, & expected time required for carrying out such repairs etc. If the above mentioned recommendations of RICOH are acceptable to the customer it shall give its consent in writing, whereupon, RICOH shall arrange to get the Equipment repaired on the agreed terms and conditions. RICOH shall however, not be responsible for any loss or damage actual or consequential which the customer may claim to have suffered on account of the Equipment repaired under repairs, or on account of any delay thereof.
 (ii) The present Agreement shall remain suspended during the period of repairs and thereafter, it shall stand renewed upon agreed terms and conditions.
 (iii) The Customer has a right to reject the recommendations of RICOH set out in Clause C.2 (i) above, in such event, this Agreement shall cease with immediate effect.
3. The rights, obligations hereunder may be assigned by the Customer in favour of any person only with the prior written consent of RICOH.
4. If the Customer is in the breach of any or all terms hereof including obligation to punctually pay all charges and such breach remains unremedied for 15 days from the date of such breach or RICOH is of the opinion that the Customer has acted in any manner detrimental to the interests of RICOH and / or its reputation in any manner RICOH may, during the currency of this Agreement summarily suspend the services till such breach is remedied or terminate this Agreement, acted in any manner detrimental to the interests of RICOH and / or its reputation in any manner RICOH may, during the currency of this Agreement summarily suspend the services till such breach is remedied or terminate this Agreement, notwithstanding anything to the contrary contained herein without being liable in any manner to the Customer for the same.
5. Notwithstanding anything to the contrary contained in this Agreement, RICOH reserves the right to vary the charges payable by the Customer at any time, upon 60 days written notice. In the event of any increase in charges the Customer shall be entitled to terminate this Agreement by serving not less than 45 days notice in writing by Registered A D on RICOH at the address given herein to expire on the date on which the increase would otherwise come into effect. This, however, does not include any impact caused by variation in Govt. levies or taxes, Central, State or Local which are recoverable separately, for the period from which such Govt. levies and or taxes have come into force.
6. In the event of termination of this Agreement due to any reason whatsoever as mentioned in this agreement, the customer shall be obliged to settle its outstanding (if any) within 7 days of such termination having come into effect, failing which it shall be liable to pay penal interest at the rate of 24% per annum on such outstanding amounts.
7. In the event of any dispute or difference arising between the parties pertaining or relating to this Agreement, the same shall be referred to the arbitration of a sole arbitrator appointed by the Chairman of the board of directors of Ricoh or by a person designated by him. All proceedings of such arbitration shall be governed by the Arbitration & Conciliation Act, 1996 or any amendments thereof. The Venue of Arbitration shall be in New Delhi. Subject to this clause, the parties submit to the executions jurisdiction of courts in New Delhi.
8. Timely payment of all charges by the Customer to RICOH shall be the essence of this Agreement
9. This is the entire Agreement between the parties and supersedes all previous negotiations, representations by either of the part, no alteration or amendment is valid unless signed by both the parties.

SIGNED ON BEHALF OF THE CUSTOMER
SIGNED (AUTHORISED SIGNATORY)
NAME (CAPITALS)
TITLE (RUBBER STAMP)

SIGNED ON BEHALF OF RICOH INDIA LIMITED
SIGNED (AUTHORISED SIGNATORY)
NAME (CAPITALS)
TITLE (RUBBER STAMP)



ANNUAL MAINTENANCE CONTRACT (WITH SPARES)

This Spares & Service Maintenance Agreement (hereinafter referred to as the Agreement) is made on this day of 2/4/2016 between Ricoh India Limited, having its Corporate office at 2nd Floor, Salcon Aurum Building, Plot No.4, District Centre Jasola, New Delhi and having its Branch Office at Dabagada, VSP hereinafter referred to as "RICOH" and St Josephs College for women, VSP hereinafter referred to as the "Customer".

RICOH, at the request of the customer, hereby agrees to supply all spare parts except Drum, Master Roll, Ink, Paper, Colour Drum & Thermal Head subject to the terms contained in this agreement and maintain One No. Ricoh Copy Printer Model DC243W bearing Serial Number _____ (hereinafter referred to as the "Equipment") and the customer agrees to abide by the terms of this agreement and pay for the services rendered hereunder at prices established from time to time by RICOH. This Contract should be read along with the Installation Report of the said Equipment, which explains the Equipment, and the details of its installation

A. RICOH

1. Shall repair, service and supply spare parts except Drum, Master Roll, Ink, Color Drum and Thermal Head, required for the normal functioning of the Equipment at the customer's request within reasonable time of receipt of communication from the customer. Such services shall be undertaken during RICOH's normal working hours on working days provided, however, the Customer shall pay additionally for service rendered on his request outside these hours at the relevant rates then prevailing. Such service under this Agreement covers normal preventive and breakdown service requirements and does not cover those occasioned by use of unapproved supplies and parts and/or servicing/ tampering by unauthorized personnel i.e. non RICOH authorized personnel.
2. Shall not be liable in any manner whatsoever to indemnify the customer or any user of the equipment for any loss, injury or damage of any kind whatsoever, howsoever caused.
3. Shall not be liable or responsible, in any manner, to the Customer for the damages caused to the Equipment due to any services performed or parts and/or machine supplies procured from any person other than authorized by RICOH.
4. Shall be entitled without any let or hindrance to depute its employees or authorized representatives to enter the Customer's premises at all the reasonable time to inspect and service the Equipment.
5. Shall not be liable in any manner whatsoever to the Customer in the event of RICOH being prevented or delayed in the performance of any of its obligations under this Agreement due to conditions constituting Force Majeure which shall include but not limited to strikes, lockout, concerted action of workmen, breakdown of communications, damage due to rat bites etc.
6. Shall be entitled to withhold services and/or spare parts and not effect further supplies in the event of any previous bill remaining unpaid and/or use of unapproved supplies and parts and/or servicing/maintenance of the equipment by persons other than RICOH authorized persons and/or willful act of default or any alteration/ attachment to the Equipment and/or failure to meet the site requirements etc.

RICOH shall not be responsible for any loss actual or consequential which the customer may claim to have suffered due to such withholding of the services and supplies by RICOH.

B. THE CUSTOMER

1. Shall pay the Annual charges of Rs 9,548 (Rs Nine thousand Five hundred & Forty Eight only) in advance to be invoiced to the Customer on the date on which this Agreement comes into force and shall, in the event of this Agreement being entered simultaneously with the purchase of the Equipment be due and payable along with the payment for the purchase of the Equipment.
(a) Further, the Customer shall pay to RICOH all subsequent Annual Charges under this Agreement at least 30 days before the expiry of the current 12 months period if the agreement is mutually agreed to be renewed for a further period(s) of one year each.
2. Shall pay any other amounts becoming due under this Agreement within seven days of receipt of invoice for all such payments.
3. Shall ensure that the installation area, electrical outlets and supply with exclusive dedicated Constant Voltage Transformer and access ways etc. for installation, passage and electrical connections of the Equipment at its premises are suitable in accordance with RICOH's pre-installation site requirements available with the customer and maintained so during the currency of this Agreement, for proper servicing of the Equipment.
4. Shall not resite the Equipment as this Agreement is only in respect of the present site of the Equipment unless otherwise mutually agreed in writing prior to resiting. This Agreement does not cover charges for resiting.
5. Shall subject to clause A6 pay additionally for repairs/ adjustments, or replacements occasioned by the customer's use of unapproved supplies or spare parts or by its employee negligence, willful act or default or any alteration or attachment to this configuration, or by his failure to meet the site requirements.
6. Shall to avoid down time on the machines caused by constraints of ready availability of strategic machine supplies maintain to the extent possible stocks of machine supplies as recommended by RICOH and replenish such stocks from time to time based on utilization.
7. Shall appoint and maintain two Machine-In-Charges who shall be instructed by RICOH free of charge in the use of and routine care of the Equipment. The customer shall ensure that the Machine-In-Charges properly carry out their duties and operate the Equipment in accordance with the Key operators training and manual. RICOH reserves the right to charge additionally for any service by reason of the Customer's failure to comply with his obligations under this paragraph. All compensation payable to the Machine-In-Charges or any other person employed by the Customer for upkeep & maintenance of the equipment shall be the sole responsibility of the Customer.

ANNUAL MAINTENACE CONTRACT(WITH SPARES)

- 8 Shall allow within his normal working hours, RICOH representative or personnel duly authorised by RICOH, access to the premises where Equipment is installed for its inspection.
- 9 Use only RICOH approved consumables / machine supplies.

C. GENERAL TERMS

1. This Agreement comes into force when signed by or on behalf of the Customer and by a person authorised by RICOH and is valid for a period of one year from the date of its signing unless terminated by either of the parties by giving 30 days notice in writing.

This Agreement shall automatically be renewed on the same terms and conditions for a further period of 1 year or for such extended period(s) only in accordance with clause B1 (a) of this agreement.

Notwithstanding anything herein contained, where this Agreement is executed on the date of purchase of the Equipment or during the warranty period, it shall come into force on the day immediately following the date of expiry of the warranty period.

- 2. (i) If during the subsistence of this agreement, RICOH is of the opinion that, the Equipment requires workshop repair, it may after due inspection of the Equipment, submit to the Customer its recommendation with estimates for workshop repair, & expected time required for carrying out such repairs etc. If the above mentioned recommendations of RICOH are acceptable to the customer it shall give its consent in writing, whereupon, RICOH shall arrange to get the Equipment repaired on the agreed terms and conditions. RICOH shall however, not be responsible for any loss or damage actual or consequential which the customer may claim to have suffered on account of the Equipment repaired under repairs, or on account of any delay thereof.
(ii) The present Agreement shall remain suspended during the period of repairs and thereafter, it shall stand renewed upon agreed terms and conditions.
(iii) The Customer has a right to reject the recommendations of RICOH setout in Clause C.2 (i) above, in such event, this Agreement shall cease with immediate effect.
- 3. The rights, obligations hereunder may be assigned by the Customer in favour of any person only with the prior written consent of RICOH.
- 4. If the Customer is in the breach of any or all terms hereof including obligation to punctually pay all charges and such breach remains unremedied for 15 days from the date of such breach or RICOH is of the opinion that the Customer has acted in any manner detrimental to the interests of RICOH and / or its reputation in any manner RICOH may, during the currency of this Agreement summarily suspend the services till such breach is remedied or terminate this Agreement, acted in any manner detrimental to the interests of RICOH and / or its reputation in any manner RICOH may, during the currency of this Agreement summarily suspend the services till such breach is remedied or terminate this Agreement, notwithstanding anything to the contrary contained herein without being liable in any manner to the Customer for the same.
- 5. Notwithstanding anything to the contrary contained in this Agreement, RICOH reserves the right to vary the charges payable by the Customer at any time, upon 60 days written notice. In the event of any increase in charges the Customer shall be entitled to terminate this Agreement by serving not less than 45 days notice in writing by Registered A D on RICOH at the address given herein to expire on the date on which the increase would otherwise come into effect. This, however, does not include any impact caused by variation in Govt. levies or taxes, Central, State or Local which are recoverable separately, for the period from which such Govt. levies and or taxes have come into force.
- 6. In the event of termination of this Agreement due to any reason whatsoever as mentioned in this agreement, the customer shall be obliged to settle its outstanding (if any) within 7 days of such termination having come into effect, failing which it shall be liable to pay penal interest at the rate of 24% per annum on such outstanding amounts.
- 7. In the event of any dispute or difference arising between the parties pertaining or relating to this Agreement, the same shall be referred to the arbitration of a sole arbitrator appointed by the Chairman of the board of directors of Ricoh or by a person designated by him. All proceedings of such arbitration shall be governed by the Arbitration & Conciliation Act, 1996 or any amendments thereof. The Venue of Arbitration shall be in New Delhi. Subject to this clause, the parties submit to the executions jurisdiction of courts in New Delhi.
- 8. Timely payment of all charges by the Customer to RICOH shall be the essence of this Agreement
- 9. This is the entire Agreement between the parties and supersedes all previous negotiations, representations by either of the part, no alteration or amendment is valid unless signed by both the parties.

SIGNED ON BEHALF OF THE CUSTOMER
SIGNED (AUTHORISED SIGNATORY)
NAME (CAPITALS)
TITLE (RUBBER STAMP)

SIGNED ON BEHALF OF RICOH INDIA LIMITED
SIGNED (AUTHORISED SIGNATORY)
NAME (CAPITALS)
TITLE (RUBBER STAMP)

ANNUAL MAINTENANCE CONTRACT (WITH SPARES)

This Spares & Service Maintenance Agreement (hereinafter referred to as the Agreement) is made on this day of 29/3/15 between Ricoh India Limited, having its Corporate office at 2nd Floor, Salcon Aurum Building, Plot No.4, District Centre Jasola, New Delhi and having its Branch Office at Dabogarden, VSP hereinafter referred to as "RICOH" and St Joseph's college for women, VSP hereinafter referred to as the "Customer".

RICOH, at the request of the customer, hereby agrees to supply all spare parts except Drum, Master Roll, Ink, Paper, Colour Drum & Thermal Head subject to the terms contained in this agreement and maintain One No. Ricoh copy printer Model DX 243D bearing Serial Number _____ (hereinafter referred to as the "Equipment") and the customer agrees to abide by the terms of this agreement and pay for the services rendered hereunder at prices established from time to time by RICOH. This Contract should be read along with the Installation Report of the said Equipment, which explains the Equipment, and the details of its installation

A. RICOH

1. Shall repair, service and supply spare parts except Drum, Master Roll, Ink, Color Drum and Thermal Head, required for the normal functioning of the Equipment at the customer's request within reasonable time of receipt of communication from the customer. Such services shall be undertaken during RICOH's normal working hours on working days provided, however, the Customer shall pay additionally for service rendered on his request outside these hours at the relevant rates then prevailing. Such service under this Agreement covers normal preventive and breakdown service requirements and does not cover those occasioned by use of unapproved supplies and parts and/or servicing/ tampering by unauthorized personnel i.e. non RICOH authorized personnel.
2. Shall not be liable in any manner whatsoever to indemnify the customer or any user of the equipment for any loss, injury or damage of any kind whatsoever, howsoever caused.
3. Shall not be liable or responsible, in any manner, to the Customer for the damages caused to the Equipment due to any services performed or parts and / or machine supplies procured from any person other than authorized by RICOH.
4. Shall be entitled without any let or hindrance to depute its employees or authorized representatives to enter the Customer's premises at all the reasonable time to inspect and service the Equipment.
5. Shall not be liable in any manner whatsoever to the Customer in the event of RICOH being prevented or delayed in the performance of any of its obligations under this Agreement due to conditions constituting Force Majeure which shall include but not limited to strikes, lockout, concerted action of workmen, breakdown of communications, damage due to rat bites etc.
6. Shall be entitled to withhold services and / or spare parts and not effect further supplies in the event of any previous bill remaining unpaid and/ or use of unapproved supplies and parts and / or servicing / maintenance of the equipment by persons other than RICOH authorized persons and / or willful act of default or any alteration/ attachment to the Equipment and/ or failure to meet the site requirements etc.

RICOH shall not be responsible for any loss actual or consequential which the customer may claim to have suffered due to such withholding of the services and supplies by RICOH.

B. THE CUSTOMER

1. Shall pay the Annual charges of Rs 9,500 (Rs Nine thousand five hundred & fifty ^{Eight only}) in advance to be invoiced to the Customer on the date on which this Agreement comes into force and shall, in the event of this Agreement being entered simultaneously with the purchase of the Equipment be due and payable along with the payment for the purchase of the Equipment.
(a) Further, the Customer shall pay to RICOH all subsequent Annual Charges under this Agreement at least 30 days before the expiry of the current 12 months period if the agreement is mutually agreed to be renewed for a further period(s) of one year each.
2. Shall pay any other amounts becoming due under this Agreement within seven days of receipt of invoice for all such payments.
3. Shall ensure that the installation area, electrical outlets and supply with exclusive dedicated Constant Voltage Transformer and access ways etc. for installation, passage and electrical connections of the Equipment at its premises are suitable in accordance with RICOH's pre-installation site requirements available with the customer and maintained so during the currency of this Agreement, for proper servicing of the Equipment.
4. Shall not resite the Equipment as this Agreement is only in respect of the present site of the Equipment unless otherwise mutually agreed in writing prior to resiting. This Agreement does not cover charges for resiting.
5. Shall subject to clause A6 pay additionally for repairs/ adjustments, or replacements occasioned by the customer's use of unapproved supplies or spare parts or by its employee negligence, willful act or default or any alteration or attachment to this configuration, or by his failure to meet the site requirements.
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ANNUAL MAINTENANCE CONTRACT(WITH SPARES)

- 8. Shall allow within his normal working hours, RICOH representative or personnel duly authorised by RICOH, access to the premises where Equipment is installed for its inspection.
- 9. Use only RICOH approved consumables / machine supplies.

C. GENERAL TERMS

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This Agreement shall automatically be renewed on the same terms and conditions for a further period of 1 year or for such extended period(s) only in accordance with clause B1 (a) of this agreement.

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- 2. (i) If during the subsistence of this agreement, RICOH is of the opinion that, the Equipment requires workshop repair, it may after due inspection of the Equipment, submit to the Customer its recommendation with estimates for workshop repair, & expected time required for carrying out such repairs etc. If the above mentioned recommendations of RICOH are acceptable to the customer it shall give its consent in writing, whereupon, RICOH shall arrange to get the Equipment repaired on the agreed terms and conditions. RICOH shall however, not be responsible for any loss or damage actual or consequential which the customer may claim to have suffered on account of the Equipment repaired under repairs, or on account of any delay thereof.
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- 3. The rights, obligations hereunder may be assigned by the Customer in favour of any person only with the prior written consent of RICOH.
- 4. If the Customer is in the breach of any or all terms hereof including obligation to punctually pay all charges and such breach remains unremedied for 15 days from the date of such breach or RICOH is of the opinion that the Customer has acted in any manner detrimental to the interests of RICOH and / or its reputation in any manner RICOH may, during the currency of this Agreement summarily suspend the services till such breach is remedied or terminate this Agreement, acted in any manner detrimental to the interests of RICOH and / or its reputation in any manner RICOH may, during the currency of this Agreement summarily suspend the services till such breach is remedied or terminate this Agreement, notwithstanding anything to the contrary contained herein without being liable in any manner to the Customer for the same.
- 5. Notwithstanding anything to the contrary contained in this Agreement, RICOH reserves the right to vary the charges payable by the Customer at any time, upon 60 days written notice. In the event of any increase in charges the Customer shall be entitled to terminate this Agreement by serving not less than 45 days notice in writing by Registered A D on RICOH at the address given herein to expire on the date on which the increase would otherwise come into effect. This, however, does not include any impact caused by variation in Govt. levies or taxes, Central, State or Local which are recoverable separately, for the period from which such Govt. levies and or taxes have come into force.
- 6. In the event of termination of this Agreement due to any reason whatsoever as mentioned in this agreement, the customer shall be obliged to settle its outstanding (if any) within 7 days of such termination having come into effect, failing which it shall be liable to pay penal interest at the rate of 24% per annum on such outstanding amounts.
- 7. In the event of any dispute or difference arising between the parties pertaining or relating to this Agreement, the same shall be referred to the arbitration of a sole arbitrator appointed by the Chairman of the board of directors of Ricoh or by a person designated by him. All proceedings of such arbitration shall be governed by the Arbitration & Conciliation Act, 1996 or any amendments thereof. The Venue of Arbitration shall be in New Delhi. Subject to this clause, the parties submit to the executions jurisdiction of courts in New Delhi.
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- 9. This is the entire Agreement between the parties and supersedes all previous negotiations, representations by either of the part, no alteration or amendment is valid unless signed by both the parties.

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